**Customer Services Manager - Up to £35,000 per annum – Based in Lytham, Lancashire**

An exciting opportunity to join a global veterinary company. We are currently looking for an experienced manager to supervise our customer services team.

**About the role**

Main duties (but not limited to):

* Manage the customer services team on a day-to-day basis.
* Liaise with the warehouse and operations
* Keep customers up to date with the status of their orders.
* Troubleshoot problems
* Manage the reception team.

**About you**

* At least five years previous experience in a similar management role is essential.
* Experience of working in an international company would be advantageous.
* Working knowledge of Sage 200 is essential.
* Excellent written and verbal communication skills.
* Highly organised.

Please note – this role is based at our Head Office in Lytham. Hours are 7.30am – 4.30pm daily, Monday – Friday.

**About us…**

The Tangerine Group is a privately held group of companies based in Lytham which also has six international offices based in Ireland, Germany, Spain, Portugal, Singapore, Argentina and USA. We specialise in the manufacture and sale of animal health and nutrition products for farm and companion animals. We also have a group of leisure companies based in Lancashire and Cumbria.

We are passionate about being the best and you should be too!